



## "It's the people, stupid"

In these economically challenging times, there is a persistent call from leaders and CEOs; everyone needs to do more with less. But, how is it possible to turn this mantra into a practical approach that all councils can utilise?

At pixelfountain, we believe the answer lies in quality. If you reduce quantity then there needs to be a step change in quality to achieve more from less.

Specifically, councils should concentrate on improving the quality of their workforce. As a Chief Executive of a Metropolitan Borough Council once said in our workshop, "It's the people, stupid". We totally agree. Training and development are not optional extras, they are a key part of the solution.

# Working with your people to get more from less ...



# Councils, more than ever, need a committed and well trained workforce

pixelfountain provides innovative solutions to help councils and other public sector organisations to develop their people and partnerships.

#### What we can achieve:

We can connect learning, values and behaviours to performance goals.

We can also improve efficiency by improving inter-departmental and partnership working. Success, here, lies in an ability to generate collaborative gain whereby the whole is <u>actually</u> greater than the sum of the parts.

Our programmes also help individuals improve generic skills, that are key to delivering more with less:

- strategic thinking
- communication
- negotiation
- Collaboration
- localismioined up thinking
- problem solving
- and decision making.

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These skills, alongside knowledge, enable decisions to be better tuned to the local area and people.

#### Where we can help:

- Recruitment
- Induction
- Leadership Programmes
- Learning and development
- Partnership and team development
- · Supporting transformation.

#### How we do it:

#### **Learning simulations**

Learning simulations (resource management games) are played by delegates in workshops. Delegates take on different roles and need to work together to deliver outcomes in a virtual community.

Learning simulations provide a safe environment to explore roles, issues and develop solutions.

#### **Facilitation**

Before, during and after workshops, we work with teams and groups to establish required outcomes and how to deliver them in a cost effective manner.

#### Tools

We develop on-line and off line tools including models that enable teams to investigate issues and stay in touch.

#### Coaching

We can work with individuals to establish and achieve key goals.

### **Flexible Approach**

We can tailor programmes to suit your organisations needs and the outcomes.

- 1. Analysis and pre-work:
  - Interviews with key stakeholders.
  - On-line surveys to identify needs, outcomes, strengths, weaknesses.
  - Pre-workshop coaching.

#### 2. Shared Learning Workshops:

- Presentation and analysis of on-line surveys.
- · Learning simulation tied into needs and goals.
- Exercises to explore local issues and opportunities such as modelling, cause & effect mapping and emotional analysis.
- 3. On going Team Facilitation and Coaching:
  - Learning through Stories: enabling teams and partners to communicate using the powerful medium of stories.
  - Organisational Transaction Analysis and coaching.
  - Collaboration tools.

" [I liked] the interactive nature coupled with the discussion with other 'teams' which made a welcome change from the usual death by PowerPoint and sleep inducing presentations. A well run event which really got the message across in a stimulating and innovative way."









